

SOUTH BEACH CASINO & RESORT

CO-OP - Guest Service Representative

Job Summary

The Guest Services Agent is responsible for assisting guests checking in and out of hotel by ensuring payment, assigning room and keys accordingly while providing exceptional customer service. The Guest Services Agent supports and assists in the promotion and execution of all marketing initiatives for guests and patrons by delivering superior customer service.

Qualifications and Requirements

- Minimum 1 Year prior customer service experience
- Ability to bend, lift, and move at various heights
- Ability to stand for long periods of time through the day
- General computer skills to effectively operate rooming and accommodation and management systems

We are open 24 hours a day, 7 days a week, the successful applicant must be available to work various shifts and holidays.

Perks:

Flexible Shifts
Travel Allowance
Subsidized meal program

Please send your resume or application to:
hr@southbeachcasino.ca

Please Apply by 4:00pm on April 30, 2026.

